



RETAIL MANAGEMENT DEVELOPMENT PROGRAMME 2019

Retail Excellence is delighted to announce the dates for the 2019 Retail Management Development Programme

Wednesday: 6th March | 20th March | 3rd April | 17th April 2019 with an additional day at the Retail Retreat in Citywest Convention Centre on Wednesday 22nd May

Over 1,000 Irish retail store managers, supervisors, owners, independent retailers, newly appointed managers and team members with potential have successfully completed the Retail Management Development Programme to date. This is now the most transformational programme in the Irish retail industry when delegates will have the opportunity to hear innovative, challenging and engaging content from experts in all retail fields to help them lead their stores to great success and deliver a progressive and high performing team.

What are the outcomes of attending?

- Vastly increased competence and confidence
- Strengthened management skillsets
- Ability to further develop aggressive sales growth strategies
- Capability to monitor and improve store performance through a greater understanding of key financial measures
- Stronger awareness on dealing with day to day HR issues
- Sharper alertness to loss prevention tactics
- A clear understanding of KPIs (Key Performance Indicators)
- The knowledge to empower and lead a first class service culture
- Enhanced time management skills

Programme brochure will be available shortly but in the meantime, for further information, contact Helen@retailexcellence.ie | 065 6846 927

Venue: Crowne Plaza Hotel | Blanchardstown | Dublin

Fee: €975 [excl VAT]