

## Retail Excellence embark on a five day, eleven county Retail Road Trip to find Ireland's Best Store

Retail Excellence, Ireland's largest retail representative body, have today (Monday) embarked on a country wide Retail Road Trip visiting the 30 finalists in their Store of the Year competition to find the number one Store in Ireland.

The Store of the Year competition is the central part of the Retail Excellence Annual Awards, which were established in 1997 to promote best practice and encourage the highest standards in the Irish Retail Industry. They are now the largest and most prestigious of their kind in Ireland.

Over the course of the five-day Retail Road Trip the Top30 stores will be rigorously tested with an onsite visit from Retail Excellence and Echochamber, our UK Retail Excellence Consultant partners and a financial audit. The sectoral category winners, Top5 Stores and the National Store of the Year will be announced at a black-tie Awards banquet on Saturday, November 11<sup>th</sup> in the Malton Hotel, Killarney, County Kerry.

Former "National Store of the Year" winners include Avoca, Tilestyle, Applegreen, Arboretum, O'Briens Wines, Galvin For Men and Greenacres.

David Fitzsimons, Chief Executive of Retail Excellence commented, "We have spent the last number of months on a mission to find the Best Store in Ireland from assessing the overwhelming number of entries, mystery shopping each one, reviewing submissions to whittling the numbers down to our Top30. Now, one of the vital stages of this competition is physically testing each store and we are embarking on this process today".

"These awards achieve so much in terms of helping retailers be the best they can be and they excite and empower employees which enhances their customer service skills to the extent that it makes our task of whittling the numbers down to 30 all the more difficult. The finalists are amongst the best retailers in the country and are thoroughly innovative and progressive so making the final decision is always a challenge".

"I want to wish the Top30 Stores the very best of luck in this final stage of the competition. Unfortunately, there can only be one winner but their journey this far is testament to the hard work of the owners, their staff and investment in their retail operations".

"As an industry body we are proud that the retail industry continues to play its part in keeping businesses open, retail workers in jobs and our town centres vibrant and our commitment to all is to continue driving standards in retail in this country."

Contact Lorraine Higgins: 087 9034883

## **About Retail Excellence**

Established in 1995, Retail Excellence is owned by the members, for the members. We are an organisation which invests in innovative and exciting learning, market intelligence, human resources services, Government representation and member networking initiatives. Retail Excellence has over 1,750 leading retail companies in Ireland. Our members are the most progressive and innovative retailers. Retail Excellence is by far the largest retail industry body in Ireland.

## Editor's Notes

## Ireland's Top30 Stores:

Avoca Piercetown Dunboyne Co. Meath Bambino's O'Connell Street Ennis Co. Clare Berry Layne Main Street Letterkenny Co. Donegal Butlers Chocolate Café Liffey Valley Shopping Centre Dublin Ecco Liffey Valley Shopping Centre Dublin Esquires Coffee Harbour Place Shopping Centre Dublin Evergreen Healthfoods Eyre Square Shopping Centre Galway Fabiani Main Street Longford Fallon & Byrne Exchequer Street Dublin Garvey's SuperValu Rock Street Tralee Co. Kerry Greenacres Selskar Street Ferrybank South Wexford Halo Tiles & Bathrooms Camolin Enniscorthy Co. Wexford House of Waterford Crystal The Mall Waterford City Insomnia Upper Baggot Street Dublin Joyce's Supermarket Church Road Headford Co. Galway Kay's Kitchen Blanchardstown Shopping Centre Dublin Life Style Sports The Capitol Patrick Street Cork L'Occitane en Provence Louis Capel Street Ferryoy Co. Cork Misc Daisy Blue Market Parade Patrick Street Cork Mulligan's Pharmacy Patrick Street Fermoy Co. Cork Misc Daisy Blue Market Parade Patrick Street Cork Mulligan's Pharmacy Patrick Street Fermoy Co. Cork Misc Daisy Blue Market Parade Patrick Street Cork Mulligan's Pharmacy Cedar House Dunmore Road Waterford Stonechat Jewellers Westbury Mall Dublin TIEStyle Ballymount Retail Centre Upper Dublin TRM Michael Street Killarney Co. Clare Willow O'Connell Street Killarney Co. Clare	Applegreen	Waterford Road	Crobally Lower	Co. Waterford
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